

Tyler J. Johnson

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Professional Summary

Experienced Scrum Master and Agile Coach with a focus on facilitating large-scale Agile transformations. Skilled in organizing and managing Scrum of Scrums, Program Increment (PI) planning, and working with cross-functional teams. Strong background in aligning program goals with business objectives and maintaining progress for complex initiatives.

Certifications

Certified Scrum Master (CSM) – Scrum Alliance

ICP-ACC – Agile Coaching – IC Agile

ICP-ATF – Agile Team Facilitation – IC Agile

Professional Experience

Travelers Insurance, St. Paul, Minnesota

Senior Scrum Master (July 2022 – Present)

- Launched two new teams, building Generative AI utilities with production delivery in less than 6 months from proof of concept.
- Led Scrum of Scrums for large monetization of claim initiative, aligning multiple Scrum teams, contributing to \$10MM in annual revenue.
- Led and coordinated CoP/SoS meetings to align on broader initiatives and foster Scrum Master collaboration
- Managed program progress and dependencies in collaboration with stakeholders.
- Led Program Increment (PI) planning to ensure timely delivery.
- Tracked and reported key metrics to keep stakeholders informed.

Ag Leader Technology, Ames, Iowa

Scrum Master (July 2021 – July 2022)

- Facilitated Increment planning activities for three teams in tandem.
- Established two new teams starting into new work and processes.
- Managed collaboration with business and technical stakeholders for clear objectives.
- Daily facilitating things such as Daily Scrum, PI Planning, Refinements, Retros etc.

3M Company | Three Bridge Consulting, Maplewood, Minnesota

Scrum Master | Agile Coach (August 2020 – July 2021)

- Led Agile transformation and facilitated Scrum ceremonies for IT Security teams.
- Managed Cloud Transformation Initiative using Agile and SAFe practices.
- Supported PI planning and retrospectives for continuous improvement.
- Coached Senior Leaders (Director level) on communication and Agile practices.

Gartner Studios, Stillwater, Minnesota

Scrum Master | Agile Coach (March 2020 – August 2020)

- Led Agile adoption for UI Development, improving collaboration and transparency.
- Worked with executives to drive organizational change.

* Due to the COVID-19 pandemic, the entire tech development team, including my role, was eliminated.

3M Company, Maplewood, Minnesota

Scrum Master | Intern Supervisor | MS SQL and Automation Engineer (February 2014 – February 2020)

- Transitioned DBA team from Waterfall to Scrum, managing Scrum ceremonies.
- Designed and implemented automation of many of the MSSQL Database Team's processes and functions.
- Assisted with process improvement with a KAIZEN focus (Continued Improvement).
- Facilitated Agile ceremonies for large-scale projects.
- Led global IT operations for MS SCCM, overseeing server performance and patching and sharing the Scrum Master role within the team

Key Skills

- Scrum of Scrums Facilitation
- Participated and Led Communities of Practice
- Agile & SAFe Methodologies
- Program Increment (PI) Planning & Execution
- Stakeholder Communication & Collaboration
- Cross-Functional Team Leadership
- Continuous Improvement & Process Optimization
- Agile Transformation & Coaching

References

- Available upon request